

Alphabetical Index
Number Index
Sales Terms and
Conditions

BRAND General Catalog 800



- A**
- accu-jet® *pro* (Pipette controller) 70, 71
 - Accuracy, error limits and coefficient of variation (Information) 283
 - Adapter
 - Filter 226
 - for Dispensette®, seripettor®, QuikSip™, Titrette®, for PD-Tips (Dispenser-Tips) 92
 - Air displacement pipettes
 - Transferpette® *S* 37, 38
 - Transferpette® *S*-8/-12 39, 40
 - Transferpette® 43, 44
 - Transferpette®-8/-12 46, 47
 - Transferpette® electronic 51, 52
 - Transferpette®-8/-12 electronic 53 - 55
 - Alcoholometer
 - Gay-Lussac + Cartier pattern 179
 - Richter + Tralles pattern 179
 - Amber glass
 - Bottles 166, 249
 - Burettes 155, 156
 - Volumetric flasks 142
 - Anschütz thermometers 185
 - Aspirator (QuikSip™)
 - Bottles 256
 - ASTM
 - Centrifuge tubes 172, 173
 - Thermometers 187
 - Atomizer 256
 - Automatic burettes
 - Compact 163, 164
 - Dr. Schilling pattern 159
 - Pellet pattern 160 - 162
 - Automatic pipettes (Bottle-top dispensers) 148
- B**
- Bags, Disposal 193
 - Bang micro burettes 152, 153
 - Batch certificate BLAUBRAND® (Information) 284
 - Baumé hydrometers 178
 - Beakers 215 - 218
 - BIO-CERT® (Information) 293
 - BLAUBRAND® Class A/AS (Information) 128, 129
 - Blood, counting chambers 204 - 207
 - Bottles 249 - 257
 - Amber glass 249
 - Aspirator 256
 - Burette 166
 - Dropping 255
 - Filter flasks (Buchner filter flasks) 227
 - Gas washbottles 230, 231
 - Glass 249, 255
 - Laboratory 249
 - Narrow-mouth 250, 251, 253, 254
 - Oxygen flasks, Winkler pattern 171
 - PFA 253, 254
 - Bottles
 - Plastic 250 - 257
 - Plastic coated 249
 - PTFE 252
 - Reservoir 148
 - Square 250, 252
 - Storage 256, 257
 - Threaded 249
 - Wash 230
 - Wash heads 254
 - Wide-mouth 250 - 253, 257
 - Bottletop burette Titrette® 27 - 32
 - Bottletop dispenser (Dispensette®, seripettor®, seripettor® *pro*) 11 - 20
 - BRANDplates®/Microplates 111 - 122
 - 96-well 106, 114 - 120
 - 348-well 114 - 120
 - 1536-well 114, 115, 118
 - Information 111 - 113
 - Lids 122
 - Brix hydrometers 179
 - Buchner funnels 224
 - Buckets 257
 - Bulb pipettes 130 - 132
 - Piston type 132
 - Plastic 132
 - Burettes and Automatic Burettes (Information) 151
 - Burettes
 - Amber glass 155, 156
 - Bottles 166
 - Clamps 166, 167
 - Clear glass 152 - 154
 - Compact 156 - 158
 - Covers 167
 - Dafert 154
 - Dr. Schilling pattern (Automatic burettes) 159
 - Micro burettes, Bang pattern 152, 153
 - Pellet pattern (Automatic burettes) 160 - 162
 - Spare parts 157, 158
 - Stopcocks 157, 158, 165, 168
 - Support 167
 - Tips 157, 158, 165
 - Tubes 157, 158, 165
 - Burette, Titrette® 27 - 32
 - Bürker counting chambers 206
- C**
- Calibration Service (Information) 290, 291
 - Calibration Software EASYCAL™ 4.0 77 - 80
 - Cap inserts for micro tubes and cryogenic tubes 97, 109
 - Capillary pipettes (disposable micro pipettes) 202
 - Caps for test and centrifuge tubes 196, 197
 - Carboy funnels 223
 - CE Marking (Information) 292
 - cell-culture™ (Aspirator) 76
 - Centrifuge tubes 195, 196, 221
 - Centrifuge tubes, ASTM 172, 173
 - Certificates for volumetric instruments (Information) 128, 129, 284
 - Chemical compatibility table, Plastics 301 - 305
 - Clamps
 - Burettes 166, 167
 - Chain 270
 - Hosecock 272
 - Jaw 269 - 271
 - Support 269, 270
 - Thermometer 271
 - Three-prong 269, 270
 - Water bath 270, 271
 - Cleaning, Disinfection and Sterilization (Information) 306, 307
 - Cloud point and setting point thermometers 186
 - Coagulometer sample tubes 197
 - Coefficient of variation, accuracy and error limits (Information) 283
 - Compact automatic burettes 163, 164
 - Compact burettes 156 - 158
 - Conformity Certification (Information) 282
 - Congealing point thermometer 186
 - Conical-shoulder bottles 250
 - Connectors, tubing 234 - 237
 - Containers (buckets) 257, 258
 - Coplin Staining trough 210
 - Cotton roving for pipettes 136
 - Cotton-plug pipettes, total delivery 134 - 138
 - Coulter Counter® vials 190
 - Counting chambers (Haemocytometer) 204 - 207
 - Cover glasses
 - for counting chambers 208
 - Microscope slides 208
 - Cryogenic tubes
 - Rack 110
 - Crystallizing dishes 220
 - Culture tubes 195
 - Cutter for PARAFILM® M 199, 214
 - Cuvette rack 125
 - Cuvettes, disposables 123 - 126
 - macro and semi-micro 124, 125
 - micro 124
 - UV 124
 - Cylinders
 - Graduated 145 - 147, 149, 150
 - Hydrometer 180
 - Mixing 148
- D**
- Dafert burette 154
 - Deep well plates
 - Cover mats 107
 - Sealing films 108
 - Delbrück capillary pipettes 202

Density Bottles	
BLAUBRAND®	170, 171
Desiccators and accessories	228, 229
Detergents and disinfecting detergents	261 - 264
Dishes	
Crystallizing	220
Evaporating	219, 220
Petri	194
Weighing	248
Disinfecting detergents	263
Disinfection of instruments (Information)	263
Dispenser	
Automatic pipettes	148
Bottletop	11 - 26
Hand-held	61 - 64
Dispenser-Tips (PD-Tips)	91, 92
Dispensette® (bottletop dispenser)	11 - 20
Chemical compatibility table	15
Remote Dispensing system	20
Disposables	
Bags and stand	193
Centrifuge tubes	195, 196
Coagulometer sample tubes	197
Cryogenic tubes	109
Culture tubes	195
Cuvettes	124, 125
Delbrück micropipettes, intraEND	202
Dropping pipettes	200
Faeces container	192
Filter tips	83, 85 - 89
Ground joint sleeves	238
Inoculation loops	194
Micro haematocrit capillaries	203
Micro tubes	93 - 97
Micropipettes, intraMARK and intraEND	202
Microplates	111 - 120
Pasteur pipettes	200
PCR plates	102
PCR tubes	99 - 101, 103
PD-Tips	91, 92
Petri dishes	194
Pipette tips (bulk packed, racked)	87 - 89
Sample cups for analyzers	190, 191
Sample tubes	197
Sedimentation tubes	197
Stirring spatulas	125
Stoppers	196, 197
Urine beaker	192
UV Cuvettes	124
Distillation	
Thermometers (ground joint)	188
Water stills (MonoDest 3000)	265
DKD Calibration Service (Information)	290, 291
Draining rack	260
Drechsel gas washbottles	230

Dropping	
Bottles	255
Pipettes, disposable	200
Dropping point thermometer	186
Drying tubes	19
E	
Easy Calibration Technique (Information)	288, 289
EASYCAL™ 4.0	
Calibration software	77 - 80
Edisonite®	262
Edisonite®-Super	262
Electronic Pipettes	
Multichannel	53 - 55
Single channel	51, 52
Erlenmeyer flasks	215, 218
Error limits, accuracy and coefficient of variation (Information)	283
Evaporating dishes	219, 220
F	
Faeces container	192
Fastening clip for oxygen flask	171
Film	
PARAFILM® M sealing film	199, 214
Sealing-, for plates	108
Filter	
Adapters	226
Crucibles	226
Flasks (Buchner filter flasks)	227
Funnels	226
Funnel supports	225
Pumps, Water Jet Filter	232
Tips	83, 85 - 90
Flasks	
Erlenmeyer	215, 218
Flat Bottom	214
Volumetric	140 - 144
Glass	140 - 143
Kohlrausch	143
Plastic	144
Trapezoidal	140
Flat bottom flasks	214
Flow indicator	233
Forceps	247
Fuchs-Rosenthal	
Counting Chambers	207
Funnel holders	225
Funnels	222 - 225
Buchner	224
Carboy	223
Filter	226
Powder	223
Separating	225
Standard ground joint	224
G	
Gas	
Sampling tubes	231
Washbottles	230, 231

Gay-Lussac	
Alcoholometer	179
Density bottles	170
Glass (Information)	295 - 297
Glass beakers	215
Graduated	
Beakers	217
Beakers with handle	217
Cylinders, Glass	145 - 147
Cylinders, Plastic	149, 150
Pipettes, Glass	133 - 138
Pipettes, Plastic	138
Pipettes, Piston type	138
Grip stopper, for sample tubes	197
Ground joint	
Bottles	148, 166, 250
Clip for dispenser tilt measure	148
Clips	238
Funnels	224
Glassware	238, 240
Grease (silicone paste)	238
Sleeves, disposable	148, 166, 238
Socket with grip collar	239
Stopcocks, for Burettes	168
Stoppers	240
Thermometers	188
H	
Haemacytometer cover glasses	208
Haematocrit sealing compound	203
HandyStep®	61 - 64
HandyStep® electronic	65 - 68
Hellendahl Staining trough	209, 210
Holders	
for burettes	167
for funnels	225
for intraEND and Delbrück micropipettes	203
for separating funnels	225
for supports	268 - 270
Hosecock clamps for tubings	272
Hydrometer cylinders	180
Hydrometers	176 - 180
Alcoholometer	179
Baumé	178
Brix	179
General purpose	177, 178
Range finder	177
Special-purpose	180
Sugar hydrometers, Saccharimeters	179
I	
Ice bucket	258
Imhoff	
Cone rack	173, 174
Sedimentation cone	175
Individual certificates	
BLAUBRAND® (Information)	284
Inoculation loops, disposable	194
intraEND	
disposable micropipettes	202

intraMARK					
disposable micropipettes	202				
IVD Directive (Information)	292				
J					
Jars	248				
Jaw clamps,					
Scaffolding clamps	269 - 271				
Jerrycans	257				
L					
Laboratory					
Bottles	249				
Spatulas	246				
Tubings	232				
Ladles, sampling dippers	218				
Life Science Products					
(Information)	81, 82				
Low-temperature thermometers	185				
M					
macro pipette controller	72				
Magnetic stirring bar retriever	245				
Magnetic stirring bars	242 - 245				
spherical	245				
Malassez, counting chambers	207				
Mat cover for deep well plates	107				
Materials, Glass	295 - 297				
Materials, Plastics	298 - 305				
Maximum thermometers	184				
Membrane filters					
for pipette controllers	71, 72				
Micro burettes, Bang pattern	152, 153				
micro-classic pipette controller	73				
Micro haematocrit capillaries	203				
micro pipette controller	73				
Microcentrifuge tubes,					
disposables	93 - 97				
Cap inserts	97				
Rack	98, 110, 198				
Screw cap	97				
Microliter pipettes					
Transferpette® S	37, 38				
Transferpette® S-8/-12	39, 40				
Transferpette®	43 - 45				
Transferpette®-8/-12	46, 47				
Transferpette® electronic	51, 52				
Transferpette®-8/-12					
electronic	53 - 55				
Transferpetteor	57 - 60				
Micropipettes	202				
Microplates/					
BRANDplates®	106, 111 - 120				
96-well	106, 114 - 120				
384-well	114 - 120				
1536-well	114, 115, 118				
Micro-weighing container	80				
Mini cooler	98, 110				
for PCR	101				
for tubes	98, 110				
Minimum-maximum thermometers	188				
Mixing cylinders	148				
Monitoring of Measuring					
Instruments (Information)	285				
MonoDest 3000 (Water Stills)	265				
Mortars with pestle, Plastic	220				
Mucasal®	262				
Mucocit®-P	263				
Mucocit®-T	263				
Multichannel pipettes					
Transferpette® S-8/-12	39, 40				
Transferpette®-8/-12	46, 47				
Transferpette®-8/-12					
electronic	53 - 55				
Multiclutch connector for					
connection of rods	267				
N					
Nageotte, counting chamber	207				
Narrow-mouth bottles	250, 251, 253, 254				
Needle valve stopcock					
for desiccators	228				
Neubauer, counting chamber	205				
Non-return valve	236				
O					
OEM, Dispensing Systems					
(Information)	273 - 280				
Oxygen flasks, Winkler pattern	171				
P					
PARAFILM® M					
Cutter	199, 214				
Sealing Film	199, 214				
Pasteur pipettes	200, 201				
PCR					
Boxes and racks	101				
Mat cover	104				
Mini cooler	101				
Plates	102, 103				
Sealing film, self-adhesive	108				
Sealing mats	104				
Tubes	99 - 101, 103				
PD-Tips (Dispenser-Tips)	91, 92				
Adapter	92				
BIO-CERT®	92				
Pellet, automatic burettes	160 - 162				
Petri Dishes	194				
PFA					
Beakers	217				
Bottles	253				
Evaporating dishes	219				
Gas wash bottles	231				
Sample jars	248				
Sample tubes	221				
Volumetric flasks	144				
Wash bottles	254				
Photographic trays	258				
Pipette jars	259				
Pipette tips, disposable	83 - 90				
with filter	83, 85 - 90				
Pipettes					
Air displacement	33 - 56				
Pipettes					
Baskets	259				
Bulb	130 - 132				
Capillary, disposable	202, 203				
Cotton-plug	134 - 138				
Delbrück capillary	202				
Disposable, micro	202				
Dropping	200				
Enzymatic test	-				
Graduated	133 - 138				
Holder for micropipettes	203				
Jars	259				
Micropipettes, disposable	202				
Multichannel	39, 40, 46, 47, 53 - 55				
Pasteur	200, 201				
Piston operated	35 - 60				
Piston type	138				
Plastic	132				
Positive displacement					
(Transferpetteor)	57 - 60				
Rinsing apparatus	259				
Soaking jars	259				
Stands	259, 260				
Tips, BIO-Cert® quality	86, 89				
Trays	260				
Pipetting aids					
accu-jet® pro	69 - 71				
Disposable micropipettes	203				
macro	72				
micro	73				
micro-classic	73				
Pipette fillers	74				
Piston type pipettes	138				
Piston-operated burette,					
Titrette®	27 - 32				
Piston-operated pipettes					
Transferpette® S	37, 38				
Transferpette® S-8/-12	39, 40				
Transferpette®	43, 44				
Transferpette®-8/-12	46, 47				
Transferpette® electronic	51, 52				
Transferpette® -8/-12					
electronic	53 - 55				
Transferpetteor	57 - 60				
Plastic					
Beakers	216 - 218				
Bottles	250 - 257				
Bulb Pipettes	132				
Conical joint clips	238				
Cuvettes	124, 125				
Forceps	247				
Funnels	222 - 224				
Graduated beakers	216, 217				
Graduated cylinders	149, 150				
Graduated pipettes	138				
Imhoff sedimentation cones	174				
Jars	248				
Material Plastic					
(Information)	298 - 305				
Pipette Tips	83 - 90				
Stopcocks	237				
Stoppers	239, 240				

Plastic	
Test tube racks	198
Tubing connectors	234 - 236
Tubings	232
Volumetric flasks	144
Plug-in couplings for tubings	236
Pocket thermometers	183
Positive Displacement Pipette (Transferpettor)	57 - 60
Powder funnels	223
Precision thermometers	184 - 188
PTFE Labware	
Beakers	218
Bottles	252
Clips	238
Crystallizing dishes	220
Dropping bottles	255
Forceps	247
Ground joint sleeves, disposable	238
Magnetic stirring bars	242 - 245
Magnetic stirring bar retriever	245
Sampling dipper	218
Socket with grip collar	239
Stirrers with shaft	241
Stirring rods	246
Stopcocks	157, 158, 237
Stoppers	240
Watch glasses	219
Pumphead, compact automatic burette	166
Pumps, water jet filter	232
Pursept®-A	
Disinfection spray	264
Disinfection tissues	264
Pursept®-AF	
Disinfection concentrate	264
Q	
Quality Management (Information)	282
QuikSip™ BT-Aspirator	75, 76
R	
Rack for plastic sedimentation cones, Imhoff cone rack	175
Racked pipette tips	86, 88, 89
Racks	
Cryogenic tubes	110
Cuvettes	125
Draining	260
Microcentrifuge tube	110, 198
PCR	101
Sedimentation cone (Imhoff)	175
Test tube	198
Range finder hydrometers	177
RCF values (Information)	93
Reagent reservoir	55
Rectangular base stands	167, 266
Remote Dispensing system for Dispensette®	20
Repetitive pipette HandyStep®	61 - 64
Repetitive pipette HandyStep® electronic	65 - 68
Reservoir bottles	148, 159, 165, 166
Rinsing apparatus for pipettes	259
Rods	
Stirring	246
Support	267
Roller for films	108
Rubber	
Bellows for burettes	166
Caps for glass pasteur pipettes	201
Gaskets for filter flasks	227
Sleeves for filter crucibles	226
Stoppers	239
S	
Saccharimeters	
Brix pattern (sugar hydrometers)	179
Safety Information	308
SafetyPrime™ valves (venting valves)	18
Sample cups, disposable	190, 191
Sample jars, PFA	248
Sample tubes, disposable	197, 221
Sampling dipper	218
Sampling tubes for gas	231
Scaffolding Components	
Castaloy®	266 - 272
Schiefferdecker, staining troughs	210
Schilling Dr., automatic burettes	159
Scoops	247
Sealing compound, haematocrit	203
Sealing film	
PARAFILM® M	199, 214
for PCR-plates	108
for microplates (Life Science)	108
Sealing mats for PCR-plates	104
Sedimentation	
Cone racks	175
Cones, Imhoff	173, 174
Tubes	197
Separating funnels	225
Holders for	225
seripettor®	
(Bottletop dispenser)	21 - 26
seripettor® pro	
(Bottletop dispenser)	21 - 26
seripettor®, seripettor® pro	
Dispenser Selection Chart	24
Serological pipettes	137
Setting point thermometers	186
SILBERBRAND class B (Information)	128
Silicone paste	238
Silicone stoppers	239
Slide boxes	212
Slides	
Cover glasses for microscope slides	208
Microscope slides	208, 209
Staining troughs	209 - 211
Slide boxes	212
Soaking jar (rinsing apparatus for pipettes)	259
Spatulas	246
Splash heads (still heads)	255
Spotting tiles	211
Spring clips	233
Square bottles	250, 252
Staining troughs	209 - 211
Stands	
Clamps	269, 270
Compact automatic burettes	167
Connectors	267, 268
Foot plates for	266, 267
Holders	268, 269
Rectangular base	167, 266
Ring supports	271, 272
Support rods	267
Tripod base	266
for burettes	167
for disposal bags	193
for pipettes	259, 260
Starter Kit Transferpette® S	38
Sterilization indicator tape	192
Stirrers	
(Magnetic Stirring Bars)	242 - 245
Blade	241
with shaft	241
Stirring	
Bar retrievers	245
Rods	246
Spatulas	246
Thermometers	182
Stopcock grease, Silicone paste	238
Stopcocks	
for aspirator bottles	256
for burettes	157, 158, 165, 168
Needle valve stopcock for desiccators	228
Straight-bore	237
T-bore	237
Stoppers	
Conical ground joint	240
Rubber	239
Silicone	239
Storage bottles	256, 257
Straight-bore stopcocks (one-way)	237
Sugar hydrometers (saccharimeters, Brix pattern)	179
Supports	
Filter funnel	225
for accu-jet® pro	71
for burettes	167
for funnels	225
for Transferpette® S	40, 47
for Transferpette®	45, 47
for Transferpette® electronic	52
for Transferpettor	60
Surface Disinfecting Detergents	264
Swivel	
Connector, Castaloy®	268
Holder, Castaloy®	269
T	
T-bore stopcock	237

Technical Information	281 - 308
Test and	
centrifuge tubes	195, 196, 221
Test tube racks	198
Thermal Cycler Compatibility	294
Thermometer clamps	271
Thermometers	181 - 188
Anschütz	185
ASTM	187
Cloud point and setting point	186
Congealing point	186
Distillation (with standard	
ground joint)	188
Dropping point	186
Enclosed-scale	
pattern	182, 184, 188
High-temperature	185
Low-temperature	185
Maximum-	184
Maximum-minimum	188
Precision	184 - 188
Solid-stem	182 - 187
Stirring	182
with standard ground joint	188
without mercury	183
Thoma counting chambers	206
Thread adapters, Dispensette®,	
seripettor® and Titrette®	18, 76
Threaded bottles with coating	249
Three-prong clamp,	
Castaloy®	269, 270
Tip-Box/Tip-Box N	86, 88, 89
Tip-Rack	86, 88, 89
Tip-Rack S	86, 89
Tip-Set	86, 88, 89
Tip-Set S	86, 89
Tip-Stack™ (pipette tips)	86, 89
Tips	
BIO-CERT®	86, 89
bulk and rack packed	83 - 89
disposable pipette tips	83 - 90
PD-Tips	91, 92
with filter	85 - 89
with filter BIO-CERT®	86, 89
Titrette®	27 - 32
Transfer pipettes (Pasteur-)	200, 201
Transferpette® S	33 - 38
Transferpette® S-8/-12	39, 40
Transferpette®	41 - 45
Transferpette®-8/-12	46, 47
Transferpette® electronic	49 - 52
Transferpette®-8/-12	
electronic	53 - 55
Transferpette® PipSet	45
Transferpettor	57 - 60
Trays	
Photographic	258
Pipette	260
Tripod base stands	266
Tissue culture graduated pipettes	138
Tubes	
Capillary	202, 203
Centrifuge	195, 196

Tubes	
Coagulometer	197
Cryogenic	109
Culture	195
Racked packed	107
Sample	197, 221
Sedimentation	197
Test	221
Tubing adapters (Connectors)	234 - 236
Tubings	233
Türk counting chambers	206

U

Universal detergents	262
Urine beaker	192
UV-Cuvettes	124

V

Vacuum	
Desiccators	228, 229
Water jet filter pumps	232
Valves, non-return	236
Volumetric Flasks	
Glass	139 - 143
Plastic	144
PUR plastic coated	141
Trapezoidal	140
with 3 marks	142
Volumetric Instruments	
(Information)	127 - 129

W

Wall mount for Transferpette®	45
Wall support	
for accu-jet® pro	71
for HandyStep®	64
Wash bottles	254
Wash bottles, Gas	230, 231
Wash heads	254
Watch glasses	219
Water bath clamps	270, 271
Water jet filter pumps	232
Water stills MonoDest 3000	265
Weighing dishes, disposable	248
Wide-mouth bottles	250 - 253, 257
Winkler oxygen flasks	171
Workstation storage/ dispenser boxes	110, 193

Cat. No.	Page	Cat. No.	Page	Cat. No.	Page
62 08	26	297 01 - 297 38	131	623 10 - 623 15	191
66 36	32	300 02 - 300 18	132	650 31 - 657 43	228
66 37 - 66 96	19	305 02 - 305 18	131	658 04 - 660 30	229
66 97 - 66 98	19, 26	309 00	260	717 71 - 723 78	257
66 99	19	311 06 - 311 15	138	737 14 - 740 24	227
67 07	26	314 02 - 314 15	132	745 06 - 745 11	225
67 83	32	317 08 - 319 08	146	760 05 - 760 55	233
67 88	76	319 09	147	781 00	231
67 90	26	319 20	146	781 38 - 781 62	230
100 02 - 100 04	158	319 21	147	782 00	231
115 00 - 115 05	159	319 28	146	782 38 - 782 62	230
115 10 - 115 15	157, 165	319 29	147	783 00 - 783 62	231
115 25	165	319 38	146	810 53 - 812 48	168
116 00 - 118 00	158	319 39	147	812 56 - 812 65	162
118 05	157, 165	319 48	146	818 05 - 822 22	168
120 03 - 120 18	154	319 49	147	824 15	228
120 52 - 120 58	155	319 54	146	885 05 - 886 80	237
120 83 - 120 88	154	319 55	147	893 20 - 896 70	216
120 93 - 120 98	153	319 62	146	901 20 - 902 62	217
124 64 - 124 88	152	319 63	147	903 05 - 904 70	218
135 06 - 135 08	153	319 64 - 321 64	146	906 17 - 912 73	215
135 32 - 135 38	155	324 08 - 324 62	148	917 17 - 917 68	214
135 63 - 135 68	153	327 05 - 327 64	146	927 14 - 928 63	215
138 44 - 138 88	152	339 08 - 339 62	148	931 70 - 931 85	218
139 03 - 139 28	156	347 08 - 350 64	150	949 05 - 949 15	224
139 33 - 139 58	157	351 08 - 351 64	149	951 05 - 951 11	260
164 00 - 165 10	167	360 08 - 362 54	144	1107 05 - 1107 10	220
165 15 - 165 20	166	364 01 - 364 19	140	1128 05 - 1131 35	247
211 08 - 211 18	154	365 48 - 365 53	141	1139 31 - 1141 30	195
219 11 - 219 18	161	367 43 - 367 55	143	1143 08 - 1145 24	221
223 02 - 223 18	162	368 38 - 368 54	141	1147 15 - 1147 60	197
223 22 - 223 38	161	369 38 - 369 54	140	1148 17 - 1148 23	195
225 21 - 227 68	160	370 45 - 370 53	142	1148 30 - 1148 54	109
233 10 - 234 00	166	372 34 - 372 48	140	1148 60 - 1148 66	110
237 13 - 237 24	159	372 49	129, 140	1149 30 - 1149 40	98, 110
237 25 - 237 28	159, 165	372 50 - 372 94	140	1150 15 - 1150 20	190
237 45 - 237 68	159	374 01 - 382 10	142	1153 42 - 1153 76	196
238 09 - 238 30	164	404 28 - 406 70	217	1155 10 - 1155 20	198
238 33 - 238 68	165	415 20 - 416 62	150	1225 20 - 1226 64	249
238 75 - 238 76	166	420 08 - 420 64	147	1245 29 - 1246 39	255
238 82	167	430 05 - 430 88	148	1247 00 -	255, 201
239 09 - 239 30	163	432 05 - 433 38	170	1252 16 - 1253 28	255
242 55 - 242 69	153	434 08 - 434 38	171	1254 00 - 1254 20	200
245 45 - 245 99	152	440 03 - 443 65	262	1269 38 - 1269 62	230
253 00 - 254 00	74	448 22 - 448 25	263	1269 63	148
258 00 - 259 31	73	448 30 - 448 55	264	1269 65 - 1270 65	166
259 33 - 259 62	76	449 20	263	1285 20 - 1285 64	250
260 37 - 261 54	72	455 05 - 455 10	219	1286 28 - 1286 64	251
263 00 - 265 30	71	455 40 - 457 22	220	1287 48 - 1289 62	253
265 35	76	458 00 - 458 02	219	1290 08 - 1290 54	251
266 30	71	500 00	180	1290 55 - 1290 60	159, 165
270 69 - 271 15	137	514 16 - 514 30	238	1290 62 - 1292 06	251
271 60 - 276 14	138	514 63 - 514 70	239	1292 08 - 1292 14	252
277 02 - 277 04	137	555 60 - 555 95	238	1292 20 - 1292 24	254
277 05 - 277 16	136	556 18	148, 166	1292 30 - 1292 36	255
277 21 - 277 58	135	556 38 - 556 49	238	1292 50 - 1292 52	144
278 16 - 278 48	134	562 15 - 563 65	265	1292 54 - 1292 56	248
282 05	136	616 05 - 616 10	238	1292 60 - 1292 74	253
283 00 - 283 05	260	617 50	192	1292 73 - 1292 75	254
284 05 - 284 15	136	618 15 - 618 20	191	1293 28 - 1293 64	252
288 00 - 292 15	259	619 50 - 620 20	248	1294 08 - 1296 64	251
295 01 - 295 19	132	623 05	192	1298 38 - 1298 62	250

Cat. No.	Page	Cat. No.	Page	Cat. No.	Page
1298 63	148	3876 62	173	7041 01 - 7041 82	44
1298 64 - 1299 64	250	3880 00	174	7041 90	45
1302 28 - 1302 54	251	3880 50 - 3880 60	175	7042 01 - 7042 03	19, 26
1302 60	159, 165	4020 38 - 4020 46	143	7042 04 - 7042 05	19, 26, 32
1302 62 - 1302 64	251	4520 00 - 4557 51	194	7042 08	19, 26
1303 20 - 1304 28	252	4580 21 - 4622 31	226	7042 09 - 7042 82	20
1304 80 - 1304 88	253	4625 00 - 4632 43	227	7043 25 - 7043 28	18, 76
1305 05 - 1305 64	252	4636 16 - 4661 34	226	7043 30	18
1308 70 - 1308 74	256	4700 45 - 4708 20	208	7043 43 - 7043 45	18, 76
1309 70 - 1309 74	257	4714 00 - 4718 00	211	7043 75 - 7043 95	18
1309 84 - 1311 90	256	4720 00 - 4722 00	209	7043 96 - 7043 97	18, 76
1316 60 - 1316 64	257	4725 00	210	7043 98 - 7044 31	18
1319 00 - 1319 02	193	4726 00 - 4727 00	209	7044 86 - 7044 95	19
1340 02	236	4728 00	210	7045 00 - 7045 02	25
1340 80	233	4731 00	209	7045 04	25, 76
1341 26 - 1356 00	241	4735 00 - 4743 05	211	7045 06 - 7045 08	25
1358 05 - 1363 35	246	4744 00 - 4744 10	210	7045 18 - 7045 20	26
1371 00 - 1371 60	242	4747 01 - 4747 44	208	7045 22 - 7045 23	25
1371 68 - 1371 99	243	4755 05 - 4755 65	209	7045 26	76
1373 00 - 1373 25	244	4758 00 - 4769 00	212	7045 32 - 7045 51	26
1374 04 - 1374 45	242	5445 70	270	7045 54 - 7045 80	76
1376 07 - 1376 25	243	5445 75 - 5665 12	271	7046 52	40, 45
1376 30 - 1376 38	244	5665 15	272	7046 53	40
1377 00 - 1377 55	245	5666 18	268	7047 08 - 7047 93	38
1378 05 - 1378 48	243	5666 20 - 5666 25	267	7048 10 - 7048 05	40
1379 05 - 1379 19	245	5666 26	268	7050 00 - 7050 53	68
1379 26 - 1379 35	244	5666 27 - 5666 80	267	7051 00 - 7051 20	64
1379 50	245	5667 05 - 5668 50	266	7052 99 - 7053 85	52
1390 35 - 1391 35	247	5735 38 - 5744 89	269	7053 86	45, 52
1398 10 - 1398 20	246	5745 76	270	7053 90 - 7053 93	52
1400 04 - 1403 00	225	5753 63	272	7053 99 - 7054 36	54
1433 52 - 1433 64	233	5754 19 - 5757 21	268	7054 49 - 7054 86	55
1438 48 - 1441 62	254	5762 19 - 5764 19	269	7060 80 - 7060 90	18
1441 80 - 1441 90	256	5770 38 - 5778 57	270	7075 26 - 7075 36	32
1443 05 - 1443 99	239	5779 00	167	7079 15 - 7079 16	18, 26
1444 05 - 1446 45	240	5809 10 - 5809 15	271	7079 17	18
1455 05 - 1456 38	222	5846 19 - 5847 19	272	7079 18	18, 26
1465 06 - 1465 23	223	7013 30 - 7013 55	106	7079 19	18
1470 00 - 1470 35	222	7013 57 - 7013 62	107	7079 25 - 7079 26	19
1470 40 - 1482 45	223	7013 64 - 7013 80	108	7079 28	18
1485 00 - 1485 02	225	7015 01 - 7016 50	214, 199	7079 30	19
1485 05 - 1486 40	224	7018 07 - 7018 78	59	7079 35 - 7079 38	18
1500 10 - 1509 22	219	7019 00 - 7019 68	60	7084 40 - 7084 45	79
1522 50 - 1522 75	234	7021 00 - 7021 11	87	7084 62 - 7084 72	80
1523 00	236	7021 19 - 7022 00	89	7086 05	80, 203
1524 00 - 1525 10	234	7022 02 - 7023 65	88	7086 60 - 7091 09	202
1526 05 - 1526 15	235	7023 68 - 7024 04	92	7091 10	203
1527 05 - 1527 70	234	7024 05 - 7024 18	88	7091 18 - 7091 44	202
1528 00 - 1529 20	235	7024 19 - 7024 50	89	7178 05 - 7178 20	205
1530 05 - 1531 35	236	7025 04 - 7026 04	87	7180 05 - 7180 20	206
1532 05 - 1532 35	235	7026 05 - 7026 08	88	7186 05 - 7186 20	205
1555 40 - 1555 50	248	7026 83 - 7026 96	92	7189 05 - 7189 20	206
1561 00 - 1566 50	258	7028 04 - 7028 12	59	7190 05	207
1583 15 - 1596 70	232	7028 52 - 7028 90	60	7195 05 - 7195 20	206
2350 10 - 2350 30	231	7032 03 - 7032 10	45	7198 05 - 7213 05	207
3620 38	172	7034 09 - 7034 11	55	7220 55 - 7220 60	190
3621 38	173	7034 40	47	7230 14 - 7230 16	208
3623 38	172	7034 59	55	7477 15 - 7477 20	201
3655 38	143	7036 00 - 7036 32	47	7477 50 - 7477 75	200
3860 38 - 3861 48	171	7037 00 - 7037 32	40	7493 11 - 7495 10	203
3873 62	173	7040 02 - 7040 20	249	7589 01 - 7589 10	192
3874 62	174	7040 70 - 7040 75	45	7590 05 - 7591 15	125

Cat. No.	Page	Cat. No.	Page
7591 50 - 7592 43	124	43400 00 - 43400 63	198
7595 00	125	43410 00 - 43410 03	98, 110, 198
7597 00 - 7597 10	193	43410 50 - 43410 53	98, 198
7598 00	125	47000 40 - 47000 41	17
7685 05 - 7685 10	258	47001 00 - 47003 61	16
7685 15	260	47201 20 - 47204 50	25
7780 12 - 7794 20	221	47231 50	76
7804 00 - 7805 50	94	47301 30 - 47303 61	17
7806 05 - 7806 08	98	47601 51 - 47604 51	31
7807 00 - 7807 14	96		
7807 20 - 7807 24	97		
7807 30 - 7807 34	96		
7807 40 - 7807 44	97		
7807 50 - 7807 54	96		
7807 55 - 7807 75	97		
7810 29 - 7810 40	195		
7812 05 - 7812 48	196		
7812 60 - 7812 80	101		
7812 81	10		
7812 82 - 7812 94	101		
7813 00 - 7813 14	100		
7813 20 - 7813 24	101		
7813 25	103		
7813 30 - 7813 44	101		
7813 45 - 7813 53	102		
7813 54 - 7813 58	103		
7813 60 - 7813 62	101		
7813 80 - 7813 91	108		
7814 00	102		
7814 02 - 7814 08	104		
7814 11	102		
7814 12	103		
7814 15	102		
7814 16	103		
7815 00 - 7815 83	107		
7816 00 - 7816 11	114, 121		
7816 14	114		
7816 20 - 7816 42	114, 121		
7816 60 - 7817 02	115, 121		
7817 20 - 7817 89	116, 121		
7818 00 - 7818 67	117, 121		
7819 00 - 7819 27	120, 121		
7819 60 - 7820 02	118, 121		
7820 22 - 7820 91	119, 121		
7821 00 - 7821 07	120, 121		
7821 50 - 7821 53	122		
8000 01 - 8001 04	182		
8002 00 - 8002 08	183		
8004 01 - 8006 48	182		
8040 02 - 8045 33	184		
8050 01 - 8120 10	185		
8130 49 - 8205 00	188		
8206 00	184		
8385 01 - 8385 03	183		
8668 01 - 8711 01	186		
8800 01 - 8800 90	187		
9660 30 - 9685 23	177		
9695 10 - 9696 16	178		
9700 10 - 9705 10	177		
9715 28 - 9715 42	178		
9803 10 - 9847 15	179		
9874 00 - 9929 10	180		

General Terms and Conditions of BRAND GMBH + CO KG

1 General

- 1.1 (Conflicting business conditions, written form, additional agreements and contract language) These General Terms and Conditions shall apply to all contracts, including all future contracts with the Customer. Other conditions shall not become a part of the contract even if we do not expressly object to such conditions. The Customer may only claim validity of additional agreements before or upon the conclusion of the contract only if they provide immediate written confirmation. Renunciation of the written form is only possible in writing. The language of the contract shall be German or English.
- 1.2 (Offers, right to make changes) Our offers are subject to confirmation. We reserve the right to make technical improvements to our products.
- 1.3 (Recording of data) We may store and process relevant contract data in our EDP systems.
- 1.4 (Setting off and retention) The setting off or the retention by the Customer is not permitted except in cases of undisputed or indefeasible counter claims.
- 1.5 (Rush orders/small orders) Orders with a value of the goods of less than 100 euros are subject to a low quantity surcharge of 20 euros. Delivery is normally in packing units according to the valid price list. For deliveries within five working days or for order values up to 500 euros, we reserve the right to ship and invoice immediately without separate order confirmation.
- 1.6 (Place of jurisdiction) The place of jurisdiction shall be the court responsible for our domicile in Wertheim/Mosbach, Germany. We are also entitled to call upon the court responsible for our customer's domicile. Furthermore, we as Plaintiffs have the right to call the arbitral tribunal at the Chamber of Industry and Commerce in Frankfurt am Main. In this case, the arbitral tribunal conclusively decides the legal dispute in accordance with the ICC Rules of Arbitration excluding the due legal process. The institution of legal dunning proceedings does not imply the exercise of our right to choose the plan of jurisdiction. It is in no way admissible.
- 1.7 German law is applicable, to the exclusion of the 'UN Convention on Contracts for the International Sale of Goods', CISG.

2 Delivery

- 2.1 Place of performance shall be our factory in Wertheim, Germany. The risk shall be transferred to the Customer when the delivery leaves the ramp in our factory. This shall apply also to partial deliveries and where we have undertaken additional services such as freight forwarding; costs of transporting, packing or insurance; exportation; and installation. This also applies in the case of delivery to a consignment warehouse.
- 2.2 Where we have accepted Orders on Call, Standing or Blanket Orders, the Customer must call up the entire order quantity within 6 months.
- 2.3 If there be any delay in the Customer's acceptance of a shipment, we may, at our own discretion, have the products stored at the Customer's expense or, after providing a warning and setting a deadline, sell the products for account of the customer.

3 Delivery period, Delay

- 3.1 Indicated delivery periods are ex works. Delivery deadline shall commence upon the Customer's receipt of our order confirmation; however, only after settlement of the technical questions that are still open at the conclusion of the contract and after we have received from the customer all documents, such as diagrams, permits or releases required from the Customer and definitely not before any advance payments that have been agreed upon. The delivery deadline is considered to have been observed if the readiness for shipment has been declared prior to the expiration of this period. Correct and punctual delivery remains a requirement.
- 3.2 Force Majeure, strikes, lockouts, operating breakdowns, shortages of raw materials or means of production for which we are not responsible, including delayed deliveries or failure to deliver by upstream suppliers, shall extend the delivery deadline accordingly and shall release us from our obligation to deliver if delivery becomes impossible as a result. We are considered not to be responsible for the aforementioned circumstances, even where they occur during an existing delay. The same applies in the case of additional or amended services requested by the customer.
- 3.3 Our default in delivery shall not exist unless the Customer has provided us with a warning and an indicated reasonable additional period of time has lapsed.
- 3.4 In the case of delay damages, we shall limit our liability for damage compensation to 10% of the value of our delayed delivery/service. The limitation does not apply in the case of wilful intent, gross negligence and/or damage to life, body or health. The Customer shall be obligated to promptly notify us in writing of any consequences of delay.

4 Prices, Terms of Payment

- 4.1 Prices quoted shall be ex works and do not include VAT, if applicable. Charges for packaging, freight and insurance shall be at the Customer's expense. The prices are understood to be exclusive of costs for the return and recycling/disposal of old equipment.
- 4.2 Invoices shall be paid in full, without deductions, and must be credited to our account in EURO (€) immediately or by the due date indicated on the invoice. Receipt of payment is applicable. We shall accept bills of exchange or checks only with a view to performance and at the Customer's expense.
- 4.3 In the case of customers, with whom we are working for the first time or with whom we do not regularly work, after delays in payment or in the case of reasonable doubt of the creditworthiness of the client, we retain the right to make any individual shipment dependent on payment in advance or a security deposit to the value of the invoice amount.
- 4.4 If the period between conclusion of the contract and the agreed delivery is longer than four months, we reserve the right to demand an extra charge, which corresponds to our cost increase until delivery, at our own discretion. For deliveries on call our then valid price shall apply.
- 4.5 In the case of an agreed return of faultless products, the customer will be charged a checking and processing fee to the value of 15% of the invoice amount (10 euros minimum).
- 4.6 If the Customer is in default of payment, then all of our debt claims against him shall be due immediately and we shall not be obligated to make any further deliveries based on current delivery contracts.
- 4.7 If default of payment occurs, we shall charge, notwithstanding further damage compensation claims, default interest to the amount legally allowed.
- 4.8 We may offset amounts payable to the Customer, such as a credit notes, against our claims against the Customer, if necessary.

5 Retention of Title and Assignment of Future Claims

- 5.1 Goods delivered shall remain our property until the complete and unlimited payment of all of our debt claims against the Customer. If we still have further claims against the customer, we reserve our property rights until the payment of this.
- 5.2 The Customer may neither use conditional goods nor merge nor combine them with other objects, to which a third party may have rights. If, however, conditional goods become a component of a new object, then we shall be a direct proportional co-owner of this object even if it constitutes a new legal entity. Our proportion of co-ownership shall be based on the relation of the invoice value of the conditional goods to the value of the new object at the time of the connection.
- 5.3 The Customer may resell the conditional goods in his normal course of business as long as his claims from the resale have not been assigned, pledged or otherwise encumbered.
- 5.4 The Customer shall assign to us in advance as collateral any claims against his customers from the resale of the conditional goods (see clause 5.3) and/or newly formed objects (see clause 5.2) to the value of our invoice for the conditional goods. If the Customer is not in default of payment for the conditional goods, he may collect the assigned claims in his normal course of business. However, he may only use the proportional proceeds for the payment to us for the conditional goods.
- 5.5 Upon the customer's request, we shall release collateral at our discretion, if and to the degree that the nominal value of the collateral exceeds 120% of the nominal value of our open debt claims against the Customer.
- 5.6 The Customer is required to immediately inform us of any attachments, confiscation or any other right to disposal of a third party with regard to the conditional goods or the goods co-owned by us.

- 5.7 In the case of failure to pay in exchanges or checks, or if debit requests or direct debit authorizations are not carried out or are retroactively cancelled, or if the Customer or the end user become insolvent or suspend payments, the Customer shall lose all rights as per clause 5.3. The Customer must immediately notify any subsequent purchaser of our extended retention of property rights. He may only use the proportional proceeds, which are based on the assignment, for the payment of the goods delivered.
- 5.8 If default of payment occurs or in those cases covered in clause 5.7, we shall be authorized to withdraw from the contract, and/or to demand the return of any conditional goods, even without withdrawal, in the possession of the Customer and/or to collect the assigned debt claims directly. In order to determine our rights, we shall have the right to have the Customer's documents and books concerning our reserved rights examined by a person who is subject to the professional duty of confidentiality.

6 Defects and claims for damages

- 6.1 We shall be liable for insuring that our products, including any agreed installation, are free of defects at the time of the transfer of risk (clause 2.1). The required composition, shelf life and use of our products are based solely on the written agreed specification, product description and/or operating instructions. Any information beyond this and in particular in preliminary discussions, advertisement and/or referenced industrial standards shall only become a part of the contract if they are expressly referenced in writing.
- 6.2 If the Customer requires the delivered goods for purposes other than those agreed, he must check before use if the products are specially suitable for such purposes – including all aspects pertaining to product safety – and Customer is required to ensure that products comply with all relevant technical, legal and official regulations and requirements. We shall not be responsible for the fulfillment of any application not expressly confirmed by us in writing. We are not liable for material or design guidelines of the Customer, concerning the suitability or permissibility of the desired materials or designs and thus have no particular testing obligation.
The observation of safety-related and occupational health regulations depends on the place and conditions of the use, of which we have no knowledge. Measures of the observation of these regulations are, therefore, the responsibility of the user.
- 6.3 We shall not be liable for the consequences of improper handling, use, servicing or operation of the products or the consequences of normal wear and tear of wearing parts such as pistons, seals, valves and the breakage of glass, plastic or ceramic parts, for the consequences of chemical, electrochemical or electrical influences or the failure to follow the instructions in the operating instructions.
- 6.4 In the case of justified deficiency claims we shall only initially be required to provide subsequent performance (i.e. free replacement or repair at our sole discretion). Any additional warranty claims shall only exist due to rejection, impossibility or failure of said subsequent performance. Additional expenses, resulting from the fact that the goods have been relocated from the initial place of delivery, shall be borne by the Customer.
- 6.5 The Customer shall be obliged to promptly and carefully check incoming products – also for product safety – and to notify us of any apparent deficiencies in writing, any hidden defects as soon as they are found. The Customer must notify the carrier immediately of any transport damage. Non-observation of the obligation to check and give notice of defects will void any and all warranty claims for those deficiencies.
- 6.6 Our liability for slight negligence is limited to claims owing to injury to life, the body or the health, to claims from product liability as well as claims from the culpable breach of essential contractual duties, through which the contract is endangered. Incidentally, our liability for slightly negligent breach of essential contractual duties is limited to the typically incurring damages which we could have foreseen when the contract was concluded.
- 6.7 If the customer uses the delivered goods with materials that are harmful to the environment, poisonous, radioactive or dangerous in any other way, he shall be obliged to clean them prior to any return shipment. We can put any necessary costs of decontamination/cleaning and disposal in the client's invoice.

7 Limitation of actions

- Claims for defects against us shall be limited to one year from delivery of the goods to the customer. The same shall apply to claims for damages no matter for what legal grounds. The period of limitations of § 438, paragraph 1, no. 1 and 2 of the German Civil Code, and § 479, paragraph 1 and 634a, paragraph 1, no. 2 remain unaffected.
The restriction of the statute of limitations shall not apply to claims owing to malicious non-disclosure of a defect, for claims according to product liability and for damages from injury to life, the body or the health and for other damages, which are due to wilful intent or gross negligence.

8 Software use

- 8.1 Insofar as software is contained in the delivery, the Customer will be granted the non-exclusive right to use the software delivered including its paperwork. It shall also be available for use on the specific delivery item. Use of the software on more than one system is prohibited.
- 8.2 The Customer may only copy, transfer or translate the software in a legally acceptable scope (§§ 69 a ff of Copyright Law (UrhG)) or convert from the object code into the source code. The Customer is obliged to not remove manufacturer's instructions, especially copyright entries, or to change them without prior permission from the Supplier.
- 8.3 All remaining rights to the software and the documentation thereof, including copies, remain with the Supplier and/or Software Supplier. The allocation of sublicenses is not permissible.

9 Installation

- 9.1 Installation costs can be invoiced monthly. Fixed installation prices shall only apply to the work, which has been agreed upon. In other cases, our price list for installation and service costs shall apply.
- 9.2 The Customer shall be responsible for providing the following if required at his own expense: lighting, motive power: compressed air, water, electrical power for welding, heating including any required connections, electrical installations for the connection of the products delivered by us, the required devices (e.g., hoisting equipment), a room, which can be closed, for storing material, tools and clothing during the installation.

10 Spare Parts, Maintenance/Repair and Calibration

- 10.1 For spare parts, maintenance, repair and calibration services the valid repair and replacement price list shall apply.
- 10.2 If we have an obligation to maintain/deliver spare parts, then this shall be limited to a period of five years from the date of delivery of the original product. If the spare parts are not manufactured by us or are no longer available on the market, e.g. electrical components, or if the raw materials required for their production are no longer available, then our obligation to supply spare parts shall lapse.
- 10.3 For calibration and servicing, normally disposables from our production lines shall be used.
- 10.4 Any servicing and/or calibration service may only be performed after the Customer has declared the absence of health hazards with regard to the devices sent.
- 10.5 For service values of up to 50 euros, we reserve the right to service / repair without providing a separate cost estimate.

11 Legal reservation, industrial proprietary rights, secrecy

- 11.1 We reserve ownership in any of the moulds, tools or other appliances, samples, diagrams, commercial or technical documents produced or provided by us as well as all copyrights, proprietary and intellectual property rights in any such item. This applies also if the Customer has wholly or partly borne the costs of this. The use of any such item by the Customer is subject to our prior written approval. The Customer is neither entitled to manufacture the subjects of this agreement nor to have them manufactured on his behalf, without our approval in writing.
- 11.2 If we deliver goods according to designs or other requirements specified by the customer (models, samples etc.), he is liable by default for ensuring that through the production and delivery of these products industrial property rights or other rights of third parties are not infringed. He shall be obligated by default to provide compensation for all damages resulting from such legal infringements.
- 11.3 All information acquired through the business relationship with us which is not deemed to be public knowledge shall be deemed proprietary and may not be disclosed by the customer to any third party.

Status as of: November 2011



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