

BRAND Repair and Calibration Service

– Order –

BRAND GMBH + CO KG

– Maintenance and Calibration Service –

Otto-Schott-Str. 25

97877 Wertheim

service@brand.de

Calibration is offered for instruments listed below, made by BRAND or from other manufacturers.

Repair and maintenance is provided only for BRAND instruments.

Customers from countries outside Germany:

Please contact us so that we can make you a suitable offer before sending any instruments.

General costs

Prices as of 01.01.2026 All prices are recommended sales prices in € without VAT

Service	Flat fee
Handling fee (one-time fee for up to 20 devices per shipment)	30.00 €
Shipping costs to Germany	9.90 €
Shipping costs within the EU	on request
Shipping costs to a third country	on request

Calibration costs for sent in Liquid Handling Instruments

Calibration charges for Liquid Handling instruments, DAkkS accredited

Prices as of 01.01.2026 All prices are recommended sales prices in € without VAT

Service	Price per unit	DAkkS package Price per unit
Transferpette®, fixed volume		
Initial calibration DAkkS accredited (ISO17025)	39.00 €	92.00 €
Maintenance and cleaning*	30.00 €	
Calibration DAkkS accredited (ISO17025)	45.00 €	
Fee for service time during repairs* (ex. spare parts)	43.00 €	–
Transferpette®, adjustable volume		
Initial calibration DAkkS accredited (ISO17025)	45.00 €	103.00 €
Maintenance and cleaning*	30.00 €	
Calibration DAkkS accredited (ISO17025)	53.00 €	
Fee for service time during repairs* (ex. spare parts)	43.00 €	–
Transferpette® electronic, single-channel		
Initial calibration DAkkS accredited (ISO17025)	45.00 €	103.00 €
Maintenance and cleaning*	30.00 €	
Calibration DAkkS accredited (ISO17025)	53.00 €	
Fee for service time during repairs* (ex. spare parts)	99.00 €	–

* Cleaning, maintenance, and repair are not part of the accreditation.

As standard, liquid handling equipment is calibrated and rated in accordance with DIN EN ISO 8655 and the relevant DKD guidelines.

Continued on the next page

Our General Terms and Conditions apply. They are available for download from www.brand.de.

BRAND Repair and Calibration Service

– Order –



Calibration charges for Liquid Handling instruments, DAkkS accredited – continued
Prices as of 01.01.2026 All prices are recommended sales prices in € without VAT

Service	Price per unit	DAkkS package Price per unit
Transferpette® -8, adjustable-volume		
Initial calibration DAkkS accredited (ISO17025)	85.00 €	180.00 €
Maintenance and cleaning*	40.00 €	
Calibration DAkkS accredited (ISO17025)	100.00 €	
Fee for service time during repairs* (ex. spare parts)	80.00 €	–
Transferpette® -8 electronic		
Initial calibration DAkkS accredited (ISO17025)	85.00 €	108.00 €
Maintenance and cleaning*	40.00 €	
Calibration DAkkS accredited (ISO17025)	100.00 €	
Fee for service time during repairs* (ex. spare parts)	110.00 €	–
Transferpette® -12, adjustable-volume		
Initial calibration DAkkS accredited (ISO17025)	85.00 €	108.00 €
Maintenance and cleaning*	40.00 €	
Calibration DAkkS accredited (ISO17025)	100.00 €	
Fee for service time during repairs* (ex. spare parts)	80.00 €	–
Transferpette® -12 electronic		
Initial calibration DAkkS accredited (ISO17025)	85.00 €	108.00 €
Maintenance and cleaning*	40.00 €	
Calibration DAkkS accredited (ISO17025)	100.00 €	
Fee for service time during repairs* (ex. spare parts)	110.00 €	–
Dispensette®, fixed volume		
Initial calibration DAkkS accredited (ISO17025)	39.00 €	92.00 €
Maintenance and cleaning*	30.00 €	
Calibration DAkkS accredited (ISO17025)	45.00 €	
Fee for service time during repairs* (ex. spare parts)	70.00 €	–
Dispensette®, Type Digital/ Type Analog-adjustable		
Initial calibration DAkkS accredited (ISO17025)	60.00 €	129.00 €
Maintenance and cleaning*	30.00 €	
Calibration DAkkS accredited (ISO17025)	70.00 €	
Fee for service time during repairs* (ex. spare parts)	70.00 €	–
seripettor® / seripettor® pro		
Initial calibration DAkkS accredited (ISO17025)	60.00 €	129.00 €
Maintenance and cleaning*	30.00 €	
Calibration DAkkS accredited (ISO17025)	70.00 €	
Fee for service time during repairs* (ex. spare parts)	70.00 €	–

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As standard, liquid handling equipment is calibrated and rated in accordance with DIN EN ISO 8655 and the relevant DKD guidelines.

Continued on the next page

BRAND Repair and Calibration Service

– Order –

Calibration charges for Liquid Handling instruments, DAkkS accredited – continued
 Prices as of 01.01.2026 All prices are recommended sales prices in € without VAT

Service	Price per unit	DAkkS package Price per unit
Titrette® / Digital Buret		
Initial calibration DAkkS accredited (ISO17025)	60.00 €	129.00 €
Maintenance and cleaning*	30.00 €	
Calibration DAkkS accredited (ISO17025)	70.00 €	
Fee for service time during repairs* (ex. spare parts)	135.00 €	–
HandyStep® S		
Initial calibration DAkkS accredited (ISO17025)	60.00 €	129.00 €
Maintenance and cleaning*	30.00 €	
Calibration DAkkS accredited (ISO17025)	70.00 €	
Fee for service time during repairs* (ex. spare parts)	43.00 €	–
HandyStep® touch / touch S		
Initial calibration DAkkS accredited (ISO17025)	60.00 €	129.00 €
Maintenance and cleaning*	30.00 €	
Calibration DAkkS accredited (ISO17025)	70.00 €	
Fee for service time during repairs* (ex. spare parts)	170.00 €	–
Transferpettor, fixed volume		
Initial calibration DAkkS accredited (ISO17025)	39.00 €	92.00 €
Maintenance and cleaning*	30.00 €	
Calibration DAkkS accredited (ISO17025)	45.00 €	
Fee for service time during repairs* (ex. spare parts)	43.00 €	–
Transferpettor, Digital		
Initial calibration DAkkS accredited (ISO17025)	60.00 €	129.00 €
Maintenance and cleaning*	30.00 €	
Calibration DAkkS accredited (ISO17025)	70.00 €	
Fee for service time during repairs* (ex. spare parts)	43.00 €	–
Liquid End, Single-channel		
Initial calibration DAkkS accredited (ISO17025)	135.00 €	
Maintenance and cleaning incl. Quick check*	30.00 €	
Calibration DAkkS accredited (ISO17025)	150.00 €	
Fee for service time during repairs* (ex. spare parts)	55.00 €	
Liquid End, 8-channel		
Initial calibration DAkkS accredited (ISO17025)	255.00 €	
Maintenance and cleaning incl. Quick check*	40.00 €	
Calibration DAkkS accredited (ISO17025)	300.00 €	
Fee for service time during repairs* (ex. spare parts)	100.00 €	

* Cleaning, maintenance, and repair are not part of the accreditation.

Calibrations of the LHS Liquid Ends are carried out in accordance with ISO 23783-2 and evaluated according to manufacturer specifications. As standard, liquid handling equipment is calibrated and rated in accordance with DIN EN ISO 8655 and the relevant DKD guidelines.

Continued on the next page

BRAND Repair and Calibration Service

– Order –

Calibration charges for Liquid Handling instruments, DAkkS accredited – continued

Prices as of 01.01.2026 All prices are recommended sales prices in € without VAT

	Service	Price per unit	DAkkS package Price per unit
accu-jet®			
	Initial calibration DAkkS accredited (ISO17025)	–	
	Maintenance and cleaning incl. Quick check*	–	
	Calibration DAkkS accredited (ISO17025)	–	
	Fee for service time during repairs* (ex. spare parts)	80.00 €	
Additional dispenser size HandyStep® S/ HandyStep® touch			
	Initial calibration DAkkS accredited (ISO17025)	48.00 €	
	Maintenance and cleaning incl. Quick check*	–	
	Calibration DAkkS accredited (ISO17025)	48.00 €	
	Fee for service time during repairs* (ex. spare parts)	–	
Additional dispenser size repetitive pipettes (third-party device)			
	Initial calibration DAkkS accredited (ISO17025)	48.00 €	
	Maintenance and cleaning incl. Quick check*	–	
	Calibration DAkkS accredited (ISO17025)	48.00 €	
	Fee for service time during repairs* (ex. spare parts)	–	

* Cleaning, maintenance, and repair are not part of the accreditation.

With repetitive dispensers, extended operational testing is done instead of maintenance (BRAND instruments only).

As standard, liquid handling equipment is calibrated and rated in accordance with DIN EN ISO 8655 and the relevant DKD guidelines.

Calibration, DAkkS accredited (ISO 17025) for sent in Volumetric Instruments made of glass or plastic

Prices as of 01.01.2026 All prices are recommended sales prices in € without VAT

Product group	Charge per unit
Burettes	84.20 €
Bulb pipettes	77.00 €
Graduates pipettes	84.20 €
Volumetric flasks / Graduated cylinders	77.00 €
Oxygen flasks, Winkler pattern (150 + 300 cm³)	77.00 €
Density bottles made of glass, without thermom. (1 cm³ - 100 cm³)	78.30 €

As standard, volumetric instruments made of glass are calibrated in accordance with DIN EN ISO 4787 and rated in accordance with the relevant standard.

The management system of BRAND GMBH + CO KG is certified according to DIN EN ISO 9001.
For DAkkS-accredited calibration the requirements of DIN EN ISO/IEC 17025 are also met
(D-K-18572-01-00, accredited by the DAkkS – Deutsche Akkreditierungsstelle GmbH).

BRAND Repair and Calibration Service

– Order –



Calibration costs for sent in Liquid Handling Instruments

Calibration charges for Liquid Handling instruments, DAkkS accredited
Prices as of 01.01.2026 All prices are recommended sales prices in € without VAT

Service	Price per unit	Basic package** Price per unit	Premium package** Price per unit
Transferpette®, fixed volume			
Initial calibration in accordance with ISO 8655	25.00 €	–	72.00 €
Maintenance and cleaning incl. Quick check*	30.00 €	51.00 €	
Calibration in accordance with ISO 8655	30.00 €		
Fee for service time during repairs incl. Quick check* (ex. spare parts)	43.00 €	–	–
Transferpette®, adjustable volume			
Initial calibration in accordance with ISO 8655	30.00 €	–	79.00 €
Maintenance and cleaning incl. Quick check*	30.00 €	55.00 €	
Calibration in accordance with ISO 8655	35.00 €		
Fee for service time during repairs incl. Quick check* (ex. spare parts)	43.00 €	–	–
Transferpette® electronic, Single-channel			
Initial calibration in accordance with ISO 8655	30.00 €	–	79.00 €
Maintenance and cleaning incl. Quick check*	30.00 €	55.00 €	
Calibration in accordance with ISO 8655	35.00 €		
Fee for service time during repairs incl. Quick check* (ex. spare parts)	99.00 €	–	–
Transferpette® -8, adjustable-volume			
Initial calibration in accordance with ISO 8655	55.00 €	–	134.00 €
Maintenance and cleaning incl. Quick check*	40.00 €	90.00 €	
Calibration in accordance with ISO 8655	65.00 €		
Fee for service time during repairs incl. Quick check* (ex. spare parts)	80.00 €	–	–
Transferpette® -8 electronic			
Initial calibration in accordance with ISO 8655	55.00 €	–	134.00 €
Maintenance and cleaning incl. Quick check*	40.00 €	90.00 €	
Calibration in accordance with ISO 8655	65.00 €		
Fee for service time during repairs incl. Quick check* (ex. spare parts)	110.00 €	–	–
Transferpette® -12, adjustable volume			
Initial calibration in accordance with ISO 8655	55.00 €	–	134.00 €
Maintenance and cleaning incl. Quick check*	40.00 €	90.00 €	
Calibration in accordance with ISO 8655	65.00 €		
Fee for service time during repairs incl. Quick check* (ex. spare parts)	80.00 €		
Transferpette® -12 electronic			
Initial calibration in accordance with ISO 8655	55.00 €	–	72.00 €
Maintenance and cleaning incl. Quick check*	40.00 €	90.00 €	
Calibration in accordance with ISO 8655	65.00 €		
Fee for service time during repairs incl. Quick check* (ex. spare parts)	110.00 €	–	–

* Quick check: 3 volumes, 4 measurements each ** The quick check is not required when ordering the Basic or Premium package.

BRAND Repair and Calibration Service

– Order –



Calibration charges for Liquid Handling instruments, DAkkS accredited
 Prices as of 01.01.2026 All prices are recommended sales prices in € without VAT

Service	Price per unit	Basic package** Price per unit	Premium package** Price per unit
Dispensette®, fixed volume			
Initial calibration in accordance with ISO 8655	25.00 €	–	72.00 €
Maintenance and cleaning incl. Quick check*	30.00 €	50.00 €	
Calibration in accordance with ISO 8655	30.00 €		
Fee for service time during repairs incl. Quick check* (ex. spare parts)	70.00 €	–	–
Dispensette®, Type Analog-adjustable			
Initial calibration in accordance with ISO 8655	39.00 €	–	96,00 €
Maintenance and cleaning incl. Quick check*	30.00 €	64,00 €	
Calibration in accordance with ISO 8655	45.00 €		
Fee for service time during repairs incl. Quick check* (ex. spare parts)	70.00 €	–	–
seripettor® / seripettor® pro			
Initial calibration	39.00 €	–	96.00 €
Maintenance and cleaning incl. Quick check*	30.00 €	64.00 €	
Calibration	45.00 €		
Fee for service time during repairs incl. Quick check* (ex. spare parts)	70.00 €	–	–
Titrette® / Digital Buret			
Initial calibration in accordance with ISO 8655	39.00 €	–	96.00 €
Maintenance and cleaning incl. Quick check*	30.00 €	64.00 €	
Calibration in accordance with ISO 8655	45.00 €		
Fee for service time during repairs incl. Quick check* (ex. spare parts)	135.00 €	–	–
HandyStep® S			
Initial calibration in accordance with ISO 8655	39.00 €	–	96.00 €
Maintenance and cleaning incl. Quick check*	30.00 €	64.00 €	
Calibration in accordance with ISO 8655	45.00 €		
Fee for service time during repairs incl. Quick check* (ex. spare parts)	43.00 €		
HandyStep® touch / touch S			
Initial calibration in accordance with ISO 8655	39.00 €	–	96.00 €
Maintenance and cleaning incl. Quick check*	30.00 €	64.00 €	
Calibration in accordance with ISO 8655	45.00 €		
Fee for service time during repairs incl. Quick check* (ex. spare parts)	170.00 €	–	–
Transferpettor, fixed volume			
Initial calibration	25.00 €	–	72.00 €
Maintenance and cleaning incl. Quick check*	30.00 €	50.00 €	
Calibration	30.00 €		
Fee for service time during repairs incl. Quick check* (ex. spare parts)	43.00 €	–	–

* Quick check: 3 volumes, 4 measurements each ** The quick check is not required when ordering the Basic or Premium package.

With repetitive dispensers, extended operational testing is done instead of maintenance (BRAND instruments only).
 As standard, liquid handling equipment is calibrated and rated in accordance with DIN EN ISO 8655 and the relevant DKD guidelines.

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Calibration charges for Liquid Handling instruments, DAkkS accredited
Prices as of 01.01.2026 All prices are recommended sales prices in € without VAT

Service	Price per unit	Basic package** Price per unit	Premium package** Price per unit
Transferpettor, adjustable volume			
Initial calibration in accordance with ISO 8655	39.00 €	–	96.00 €
Maintenance and cleaning incl. Quick check*	30.00 €	64.00 €	
Calibration in accordance with ISO 8655	45.00 €		
Fee for service time during repairs incl. Quick check* (ex. spare parts)	43.00 €	–	–
PLT unit			
Initial calibration	42.00 €		
Maintenance and cleaning incl. Quick check*	–		
Calibration	85.00 €		
Fee for service time during repairs incl. Quick check* (ex. spare parts)	55.00 €		
Liquid End, Single-channel			
Initial calibration	90.00 €		
Maintenance and cleaning incl. Quick check*	30.00 €		
Calibration	105.00 €		
Fee for service time during repairs incl. Quick check* (ex. spare parts)	55.00 €		
Liquid End, 8-channel			
Initial calibration	165.00 €		
Maintenance and cleaning incl. Quick check*	40.00 €		
Calibration	195.00 €		
Fee for service time during repairs incl. Quick check* (ex. spare parts)	100.00 €		
accu-jet®			
Initial calibration in accordance with ISO 8655	–		
Maintenance and cleaning incl. Quick check*	–		
Calibration in accordance with ISO 8655	–		
Fee for service time during repairs incl. Quick check* (ex. spare parts)	80.00 €		
Additional dispenser size HandyStep® S / HandyStep® touch			
Initial calibration in accordance with ISO 8655	30.00 €		
Maintenance and cleaning incl. Quick check*	–		
Calibration in accordance with ISO 8655	30.00 €		
Fee for service time during repairs incl. Quick check* (ex. spare parts)	–		
Additional dispenser size repetitive pipettes (third-party device)			
Initial calibration in accordance with ISO 8655	30.00 €		
Maintenance and cleaning incl. Quick check*	–		
Calibration in accordance with ISO 8655	30.00 €		
Fee for service time during repairs incl. Quick check* (ex. spare parts)	–		

* Quick check: 3 volumes, 4 measurements each ** The quick check is not required when ordering the Basic or Premium package.

Calibrations of the LHS Liquid Ends are carried out in accordance with ISO 23783-2 and evaluated according to manufacturer specifications.
As standard, liquid handling equipment is calibrated and rated in accordance with DIN EN ISO 8655 and the relevant DKD guidelines

The management system of BRAND GMBH + CO KG is certified according to DIN EN ISO 9001.
For DAkkS-accredited calibration the requirements of DIN EN ISO/IEC 17025 are also met
(D-K-18572-01-00, accredited by the DAkkS – Deutsche Akkreditierungsstelle GmbH).

Our General Terms and Conditions apply. They are available for download from www.brand.de.

Delivery Address:

Name
Clinic Company
Institute Dept.
Street P.O.
Postal Code City
Telephone Fax
E-Mail Internet
BRAND customer number (if known)

Billing address, if different:

Name
Clinic Company
Institute Dept.
Street P.O.
Postal Code City
Telephone Fax
E-Mail Internet
BRAND customer number (if known)

Instructions:
Order number/PO number: _____

Mark all that apply (prices according to price list on the following page):

In case of a volume-related procedure (adjustment, maintenance, repair),
do you require an additional certificate with values in as-delivered condition? ☐ yes ☐ no

(Recommended in accordance with DIN EN ISO/IEC 17025 for DAkkS-accredited calibrations)

Repair

Repair (for BRAND equipment, if necessary) ☐ yes ☐ no

(Please describe the detected defects in the table below.)

Repair without cost estimate possible until: ☐ 150 €*
 ☐ always prepare cost estimate
 * Please enter the order number/PO number above.

Calibration

Type of calibration ☐ Factory calibration service
 according to ISO 8655
 ☐ Calibration DAkkS-accredited
 (ISO 17025)
 ☐ always prepare cost estimate

Maintenance and cleaning (for BRAND instruments, before calibration, incl. Quick-Check) ☐ yes ☐ no

Basic Package (Maintenance and cleaning, calibration according to ISO 8655) ☐ yes

Premium Package (Initial calibration, maintenance and cleaning, calibration acc. to ISO 8655) ☐ yes

DAkkS Package (Initial calibration DAkkS accredited (ISO17025), maintenance and cleaning,
calibration DAkkS accredited (ISO17025)) ☐ yes

Reminder service: ☐ yes ☐ no
 (If yes: please note the desired calibration cycle in the table below)

We recommend that calibrations be carried out using original manufacturer consumables.

For devices from other manufacturers, please send us a sufficient quantity of any consumables to be used (e.g. pipette tips).

Instrument Description	Serial Number	Calibration Cycle	For Repair: identified defect

Date

Signature

Declaration on the Absence of Health Hazards

To be sent together with the instruments or via Mail to service@brand.de.

BRAND GMBH + CO KG

Otto-Schott-Str. 25

97877 Wertheim

service@brand.de

F +49 9342 808 91290

We are required by law to protect our employees against hazards caused by contaminated equipment. We therefore ask for your understanding that we cannot carry out any calibration | repair unless this declaration is submitted completed and signed. | Please fill out the form in clearly legible block letters.

Customers from countries outside Germany:

Please contact us so that we can make you a suitable offer before sending any instruments.

Re: Instrument Consignment dated _____ **| Re: Delivery Note No.** _____

Instrument _____ **| Serial number** _____

The Undersigned hereby declares:

- + that the instruments have been carefully cleaned in accordance with the manual instructions for use (www.brand.de/service-support/downloads/category/manual) .
- + that the instruments pose no danger through bacterial, viral, chemical, radiological and / or viral contamination.

Application:

Media used:

- | | |
|-----------------------------------|--|
| <input type="checkbox"/> Acids | <input type="checkbox"/> Serum, blood |
| <input type="checkbox"/> Alkalis | <input type="checkbox"/> Cell culture medium, buffer |
| <input type="checkbox"/> Solvents | <input type="checkbox"/> _____ |

Please specify the exact name of the media used:

Measures for decontamination (detailed description):

Company | Laboratory

Tel. | Fax | E-Mail

Name

Position

Date, legally binding signature